



BOY SCOUTS OF AMERICA®
MICHIGAN CROSSROADS COUNCIL

MCC Online Shop Frequently Asked Questions

Updated 1.4.23

What can I purchase through the Online Shop?

All of the “Program essentials” that will allow your family and/or unit to function. We sell uniforms, apparel, patches, and literature, as well as earned recognition (merit badges, adventure loops, rank badges, etc.).

We can purchase advancements online? Do we need to provide “paperwork”?

Yes! You can purchase your unit’s advancements on our site. No, “paperwork” (advancement reports) are not required. There is an option to import from Scoutbook CSV file, but this is not required – it is only an option to make life easier.

We can import advancements from Scoutbook?

Yes! We heard you! You already took the time to add all your advancements into Scoutbook, so why enter them again into our store? There is a separate document that details that process (see the sidebar of the Shop), but all you have to do is download the CSV version of your advancements from Scoutbook and import it into our store.

Where is my order being shipped from?

Our Eagle, Michigan (just west of Lansing) corporate office and distribution center.

Is US Postal Service the only option for shipping?

Currently, yes. We looked into other methods, but we found that since we are shipping to locations only within lower Michigan, shipping will inherently be fast. Other options aren’t much faster and were far more expensive. If you need something overnighted, please let us know. (Call or email. You can still place the order online, but contact us about changing the shipping option).

I live in the Lansing area. Can I pick up my order after ordering online?

At this time, no. We are looking into making this an option if necessary.

How fast will shipments be created and shipped out?

In most cases, we will process the order the same or next business day. If you order items that are on backorder or custom council apparel, the processing time will increase, potentially 2-3 weeks. Our hours/days can be found on the MCC Scout Shop page (see “MCC Scout Shop at Eagle”).

<https://michiganscouting.org/scout-shops/>

My Unit is Tax-exempt. Can we take advantage of that online?

Yes! For each ACCOUNT that will be placing orders, you will need to submit and have approved Tax Exempt paperwork (same form can be submitted for multiple accounts). Please see the Tax Exempt Process document located in the right sidebar of the site for details on this process.





BOY SCOUTS OF AMERICA®
MICHIGAN CROSSROADS COUNCIL

Have additional questions?

Contact us at:

Scout Shop at Eagle
Michigan Crossroads Council
Boy Scouts of America
14258 Michigan Street
PO Box 219
Eagle, MI 48822
Email: scoutshop@michiganscouting.org

